

# STUDIO CITY 新濠影滙

## **SHOW REFUND PROCEDURE**

Dear Guest,

Due to unforeseen circumstances, originally scheduled to be held on July 11, 2026. " 2026 KIM JI WOONG FANMEETING [TAKE 1 : Unique Story] in MACAU " concert has been postponed. We are sorry for any inconvenience caused and would like to refer you to our refund procedure as per our Conditions of Sale. Please see below details on our refund process.

### **1. REFUND FOR TICKETS PURCHASED BY CREDIT CARD OR E-WALLET VIA THE FOLLOWING OFFICIAL SALES CHANNELS**

- Studio City Official Website

We will automatically refund the face value of your ticket(s) to the credit card account or e-wallet used for purchasing the ticket(s). The refund will take approximately 30 working days after the cancelled show date.

### **2. REFUND FOR TICKETS PURCHASED VIA OTHER OFFICAL SALES CHANNELS**

If you have purchased your ticket(s) from other official sales channels, you may refer to the official announcement from organizer.

### **3. COMPLIMENTARY TICKETS**

Please contact the relevant department or person that had offered you the complimentary ticket(s) for further arrangement. Complimentary tickets are not eligible for any refunds.

For enquiries, please call our hotline (853) 8865 3333 (Macau) from 9am to 10pm Monday to Sunday or email us at [entertainment@sc-macau.com](mailto:entertainment@sc-macau.com).

We apologize for any inconvenience caused and sincerely invite you to enjoy other attractions at Studio City.

Kind regards,

STUDIO CITY

\*Remark: All refund will be settled in MOP. Studio City shall have no further liability to ticket holders beyond the face value of the ticket(s), e.g. bank service charge(s), exchange rate variation, etc.